



COMPLIANCE AUDITS DUE TO INTERNAL ANOMALIES

Case Study: Retail Services – Vitamin and Nutrition Retailer

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A vitamin and nutrition retailer, required RGIS to complete compliance audits after stocktaking, due to internal anomalies. The customer was also concerned about escalating costs of having an internal audit team.

REQUIREMENT

The vitamin and nutrition retailer required a compliance audit of variances completed by a third party after stocktakes. The customer's requirements were:

- To work with the store manager to **confirm variances**
- **Identify** the reasons for variances
- Complete **supporting documents** of variances
- Remove fixed cost and travel expenses of the internal team

SOLUTION

The vitamin and nutrition retailer partnered with RGIS to complete the following:

- RGIS auditors were **certified** by the retailer
- **Experienced team of 40 RGIS auditors** performed the compliance audits
- Provided **six inventory cycles and audits per year** to all stores
- Formal document signed by store manager to **confirm variances**

RESULTS

The vitamin and nutrition retailer found by outsourcing the compliance audits to RGIS the following was achieved:

- **Results loaded** to the customer's Enterprise Resource Planning (ERP) software in store
- Enabled the customer to utilise the internal team of 50 people in other roles
- **Saved money** on all associated costs of the internal team
- **Eliminated internal anomalies** that they had prior to working with RGIS
- **Higher accuracy** results



The vitamin and nutrition retailer, found by partnering with RGIS **internal anomalies were eliminated, accuracy of results improved and achieved a cost saving**



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Compliance Audit



Variance Reporting



Accurate Results



Cost Saving



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