



FASHION, FOOD AND HARDWARE RETAILER THIRD PARTY WAREHOUSE COUNT

Case Study: Logistic Centres – Retail Chain

A fashion, food and hardware retailer wanted to **understand the stock held** within a third party logistics warehouse

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A retail chain specialising in fashion, food and hardware launched in Ireland 75 years ago and revolutionised the concept of retail in Ireland by promising better value to its customers. The retail chain provides food, fashion and hardware across 142 stores throughout Ireland, UK and Spain, and required the support of RGIS.

REQUIREMENT

The retail chain wanted to understand the stock held within a third party logistics (3PL) warehouse and required RGIS to provide the following:

- A **wall-to-wall count** within a 3PL warehouse
- Full count to be **completed in one day**
- To produce reports with **specific data**
- **Stock data** to be returned to the customer on a USB stick

SOLUTION

The retail chain partnered with RGIS to complete the **3PL wall-to-wall warehouse count project** and provided the following:

- Scheduled a team of **40 experienced RGIS auditors**
- Count took place from **7am to 6pm on a Saturday**
- **Customer verified 20%** of areas for accuracy
- Report data included **DS bin location, barcode, product code, description and quantity**
- All stock data was loaded onto a USB stick as requested by the customer

RESULTS

The retail chain found that by outsourcing the **3PL warehouse wall-to-wall count project** to RGIS, the following was achieved:

- **220,000 units** counted
- **Accuracy of 98.5%**
- Count completed **within the time frame** given by the customer of one day
- All stock that was held within the 3PL warehouse could now be **verified** with its exact location in the warehouse



By partnering with RGIS, the retail chain had **accurate stock data** which **verified exactly what stock was held and where** within the 3PL warehouse



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Warehouse Audit



Accurate Reports



Fast Turnaround



Accuracy of
98.5%
Achieved

CONTACT **RGIS** TODAY TO SEE HOW **WE CAN HELP YOU**

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