



HYPERMARKET WAREHOUSE COUNT

Case Study: Warehouse – Hypermarket

A large hypermarket wanted to outsource the **fiscal inventory of its logistics warehouse to RGIS**, in order to accurately obtain the **quantity and value of the stock**

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A large hypermarket chain required the support of RGIS. The hypermarket was established in January 1948 and currently has more than 500 locations in France and 114 stores outside of the country. The chain enables semi-independent stores to operate under the brand.

REQUIREMENT

The warehouse inventory, usually carried out in-house, had to be outsourced to a trusted third party due to a lack of staff. To carry out this project, the customer did not hesitate to entrust this service to RGIS, which already regularly carried out the inventory of the store estate. The customer required RGIS to provide the following:

- **Count the entire warehouse stock within 24 hours**
- Count both **pallet racks and picking area**
- **Identify variances and anomalies** (breakages, overstocks and shrinkage)
- Obtain an **impartial and reliable valuation** of the stock

SOLUTION

For RGIS, it was important to provide a service meeting the specific needs of the customer, to take into account the technical constraints of the warehouse and to ensure the safety of the teams. RGIS provided the following:

- Established precise specifications and a security plan of the service
- Scheduled two **experienced teams of RGIS auditors** (of four supervisors and 17 auditors) to enable the inventory to be carried out continuously, **during the day and then in the evening**
- **Verification** of the pre-counting of pallets of inaccessible products
- Counted the stock on the **upper parts and the racks** by the first team
- Counted all of the **stock accessible** at shoulder height (pallets on the ground and picking areas) by the second team
- Provided **accurate inventory results** at the end of the service

RESULTS

By outsourcing the **inventory of the logistics platform** to RGIS, the following results were achieved:

- Obtained an overview of the customer's goods stored in its **920 zones**,
- Accurately counted a total of **704,498 items, in 24 hours**
- **Identified variances and anomalies** (breakages, overstocks and shrinkage)
- **Obtained an impartial and reliable valuation** of the stock for immediate use
- Achieved an **accuracy level of 99.3%** in data collection
- **Activity restarted** in the warehouse immediately after the completion of the stocktake



By partnering with RGIS, the hypermarket has obtained a **reliable stock overview, and accurate data on the availability of the goods** in the logistics warehouse



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Warehouse Audit



Accurate Data



Fast Turnaround



Accuracy of Over

99%
Achieved

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