

# NATIONAL AUDIT FOR SERIAL NUMBER AND LOCATION OF CARD MACHINES

Case Study: Inventory – Digital Payment Company

The leader in the Brazilian digital payment market, needed an audit of card machines nationwide



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#### **REQUIREMENT**

The digital payment company needed an audit of card machines nationwide, so required RGIS to provide the following:

- Check the serial number of each card machine
- Validate the location of each card machine
- To include remote locations
- All card machines to be included



#### **SOLUTION**

The digital payment company partnered with RGIS to complete the national audit of card machines project and provided the following:

- Scheduled a team of 25 experienced RGIS auditors
- · Performed a cash validation at each site
- Recorded the serial number and location of each card machine using an audit solution developed by RGIS
- · Collected customers' electronic signature
- Set up a separate process for remote locations



### **RESULTS**

The digital payment company found that by outsourcing the national audit of card machines project to RGIS, the following was achieved:

- All 700,000 card machines checked and validated
- · Full audit was completed in five days
- Identified the location of card machines that had been moved

By partnering with RGIS, the digital payment company had all 700,000 card machines checked and validated within five days, which also identified the location of card machines that had been moved



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