

ASSET TAGGING AND ASSET AUDIT FOR DIGITAL SERVICES PROVIDER

Case Study: Fixed Asset – Digital Services Company

A digital services provider, needed to **tag all assets** as well as **verifying existing tagged assets**



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An international solutions provider of digital services currently accelerating the digital transformation of its 10,000 customers around the world required the support of RGIS. Through a globally connected network of specialist hubs, sector-leading experts (in education, financial services, government, healthcare, manufacturing, professional services, retail and telecommunications) and strategic partnerships; the digital services company has more than 6,500 employees focused on understanding customer priorities and enhancing the customer experience.

REQUIREMENT

The digital services company, based in Argentina, needed to tag all assets as well as verifying existing tagged assets, so required RGIS to provide the following:

- Find non-tagged assets
- · Tag all assets with a barcode where a tag was missing
- · Audit all assets and update the existing asset register
- Reduce time taken to complete audit and tagging against previous audits
- To be completed in normal working hours with no disruption to staff or customers

SOLUTION 5₽

The digital services company partnered with RGIS to complete the asset tagging and audit project and provided the following:

- · Verified assets against existing asset register
- · Identified non tagged assets
- Applied tags and added assets to the existing asset register
- Reported all the asset data in a format requested by the customer

RESULTS

The digital services company found that by outsourcing the asset tagging and audit project to RGIS to complete, the following was achieved:

- Increased productivity by 20% against previous audits completed
- Due to the efficiency of the RGIS auditors, no disruption was experienced by staff or customers during the working day
- · The customer now had the knowledge and location of all the assets

By partnering with RGIS, the digital services company found that all assets were tagged and updated on the existing asset register so were aware of the quantity and location of all assets



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Asset Tagging

Accurate Reports dh



Fast Turnaround

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