

# INVENTORY MANAGEMENT SOLUTION

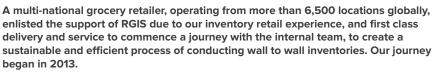
Case Study: Supermarket Inventory – Grocery Retailer

A grocery retailer needed support from RGIS to create a **sustainable** and efficient process of conducting wall to wall store inventories



## INVENTORY MANAGEMENT SOLUTION

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Through strong partnership, RGIS remain a trusted partner. RGIS was able to provide cost effective and robust solutions through innovation and continued to collaborate successfully building a stronger platform. RGIS have also supported the grocery chain with merchandising replenishment in stores during busy periods and also in Distribution Centres, providing departmental wall to wall inventories and PI Counts.

### REQUIREMENT

The grocery retailer needed support from RGIS to create a sustainable and efficient process of conducting wall to wall store inventories, and required RGIS to provide the followina:

- Deliver a cost effective, targeted, inventory reset programme, without compromising the stores operation or customer service
- Improve the inventory accuracy, driving improved stock availability
- Business insight into shrinkage related issues •
- Identify losses and construct a plan to minimise them in future

#### 67 SOLUTION

The grocery retailer partnered with RGIS to complete the inventory management solution project, and provided the following:

- · Worked collaboratively to create a robust operational delivery plan, which required agreement and approval from multiple stakeholders
- · Dedicated Key Account Management and built core teams to support the grocery retailer's requirements
- Created a bespoke program and solution which was designed, trialled and rolled out
- RGIS recruited and deployed 500+ staff to conduct wall-to-wall inventories nationwide
- Compared Physical Count vs. On-Hand Quantities, to identify and eliminate losses

# RESULTS

The grocery retailer found by outsourcing the inventory management solution project to RGIS, the following results were achieved:

- · Provided the grocery retailer with a true third party reflection of stock levels, through the stock results, improving delivery requirements and stock availability
- Greater stock record accuracy and a reduction of shrink ٠
- Excellent operational accuracy, with over 99% accuracy control



### CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU



By partnering with RGIS, the grocery retailer had a true reflection of stock levels, through the stock results, improving delivery requirements and stock availability



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