



# WAREHOUSE MERCHANDISING SUPPORT DURING COVID-19 PANDEMIC

**Case Study:** Warehouse Support – Grocery Retailer

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## Case Study: Warehouse Support – Grocery Retailer

A grocery retailer that owns a number of franchises in Northern Ireland, have been distributing food and grocery-related products to the convenience retail sector for over 120 years.

### REQUIREMENT

The grocery retailer needed a solution of **warehouse merchandising support during the Covid-19 pandemic**, and required RGIS to provide the following:

- **Reduce backlog of deliveries** that had been previously received
- **Receive and process** warehouse deliveries
- **Merchandise stock** onto the warehouse floor from deliveries
- Adhere to strict merchandise warehouse rules

### SOLUTION

The grocery retailer partnered with RGIS to complete the warehouse merchandising project, and RGIS provided the following:

- Scheduled a team of **four experienced RGIS merchandisers**
- Support for over a **four-week period**
- RGIS merchandisers were trained with the strict merchandising warehouse rules
- **Support receiving and processing** warehouse deliveries
- Merchandised stock to **correct locations within the warehouse**

### RESULTS

The grocery retailer found by outsourcing the warehouse merchandising project to RGIS, the following results were achieved:

- **Orders were processed on time**
- **Backlog was reduced to zero**
- The customer was impressed with the **high level of service** received from RGIS



By partnering with RGIS, the grocery retailer found that the **backlog was reduced** and were **impressed with the high level of service received from RGIS**



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Staff Support



Receiving & Processing



Fast Turnaround



Satisfied Customers



CONTACT **RGIS** TODAY TO SEE HOW **WE CAN HELP YOU**

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