



THIRD PARTY LOGISTICS WAREHOUSE COUNT OF MENSWEAR RETAILER

Case Study: Logistic Centres – Third Party Logistics Provider

A third party logistics provider needed a solution to count a menswear retailer stock items located within the third party logistics warehouse, to **update and investigate the current stock on hand accuracy**

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A business of a leading parcel, freight and logistics company required the support of RGIS. The company is an unrivalled national delivery network, shipping parcels to over 190+ countries with third party logistics (3PL) warehouses in most capital cities.



REQUIREMENT

The 3PL provider needed a solution to **count a menswear retailer stock items** located within the 3PL warehouse, to enable the **stock on hand file to be updated**.

The 3PL provider required RGIS to provide the following:

- A **complete stock count for a clothing retailer** that the customer provided 3PL services to
- **Identify variances** to stock on hand file
- **Check location and reporting** of stock items



SOLUTION

The 3PL provider partnered with RGIS to complete the **stock on hand file accuracy project**, and RGIS provided the following:

- Scheduled a total of **41 experienced RGIS auditors** over three days
- 12 to 15 RGIS auditors were required per day
- **Counted every pallet and stock item** allocated to the clothing retailer



RESULTS

The 3PL provider found by outsourcing the **stock on hand file accuracy project** to RGIS, the following results were achieved:

- A total of **4,800 SKUs** and **66,143 Units** counted
- **Variance quantity** = -1,483 units (2.1%)
- **Errors were identified** where items had been physically located in the wrong bins and found items mixed in with other brands
- The 3PL provider's system was **updated successfully** following the **warehouse stock count**



By partnering with RGIS, the 3PL provider had all **stock accurately counted**, while identifying errors, which enabled the **internal system to be updated successfully with the variances** to the stock on hand file



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Warehouse Audit



Accurate Data



Errors Identified



Variance Reports



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