

SUPERMARKET CHAIN STORE SIMULTANEOUS STOCK COUNTS

Case Study: Supermarket Inventory – Supermarket Chain

A food supermarket chain needed a **flexible solution to count stock in all stores on the same day**

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A food supermarket chain that was founded in 1992, required the support of RGIS. The store network in Budapest currently operates five stores and launched a home delivery service in 1999. The supermarket chain was one of the first in Hungary to open its online store in the spring of 2000, which has a product selection of 8400 items, updated daily.

REQUIREMENT

The supermarket chain needed a flexible solution to count stock in all stores on the same day, so required RGIS to provide the following:

- · Count all stock in all stores, on the same day
- The customer to be able to check accuracy
- Count all items in store including vegetable and bakery items which have no labels to scan
- · National coverage to complete all stores

SOLUTION

The supermarket chain partnered with RGIS to complete the simultaneous store stock count project, and RGIS provided the following:

- · Scheduled teams of between 7-21 experienced RGIS auditors depending on the size of the store
- The customer completed rechecks of 50% of stock in each of the stores for accuracy
- · Items with no labels to scan were checked against a list provided by the customer

RESULTS

The supermarket chain found by outsourcing the simultaneous store stock count project to RGIS, the following results were achieved:

- All stores were counted on the same day as requested by the customer
- Counted 60,000 to 120,000 units per store
- Achieved 99% accuracy



By partnering with RGIS, the supermarket chain found that all the stores stock was successfully counted on the same day with a high accuracy level of 99%



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