



PRODUCTION PLANT INTERNAL SUPPLY CHAIN AUDIT

Case Study: Supply Chain – Agrochemical Manufacturer

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A company that manufactures and markets agrochemicals, industrial chemicals, chemical intermediates, and specialty chemicals, and also offers crop protection solutions, required the support of RGIS. The agrochemical manufacturer's products are sold in over 150 countries.

REQUIREMENT

The agrochemical manufacturer needed a solution to **find, classify and quantify the causes which were creating a distortion between the system (SAP) and the customer's physical stock.**

The agrochemical manufacturer required RGIS to provide the following:

- Complete an **analysis of the activities made over two years**
- **Submit a report** which would allow the executive management to make decisions regarding the business model for the forthcoming years
- Areas for RGIS to **analyse** were the **production plant (ABBOT)**, the **main warehouse (FARACE)**, **eleven regional warehouses** hired by the company (third parties' property) and to also include the **stores distribution chain**

SOLUTION

The agrochemical manufacturer partnered with RGIS to complete the **internal supply chain audit project**, and RGIS provided the following:

- Worked closely with an **agronomist engineer**
- RGIS scheduled a **team of field auditors with experience in the agribusiness industry** to carry out physical information gathering
- **Visual inspection, full stock taking (with 'blind' methodology) and preliminary conciliation** at the sites reported as critical for the customer, due to being the last link in the distribution chain of the customer's products in Argentina
- **Verification of shipments** and receipts of products to warehouses
- **Claim refunds and alert for unjustified shortages** to give intervention to the customer's finance department
- **Verification of expiration of batches** according to product
- Sorted document files and requested documentation for unprocessed returns
- Prepared a **dashboard on the status and evolution of the audit** that included the measurement of results
- **Completed full inventories** in all the warehouses

RESULTS

The agrochemical manufacturer found by outsourcing the **internal supply chain audit project** to RGIS, the following results were achieved:

- RGIS was able to give **recommendations** to the customer in multiple areas on the **logistic, commercial, administrative and accounting processes**
- The customer was now able to **identify the causes of the anomalies** between the system (SAP) and the customer's physical stock

By partnering with RGIS, the agrochemical manufacturer received recommendations to improve the **logistic, commercial, administrative and accounting processes**



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Supply Chain Audit



Warehouse Audit



Process Analysis



Recommendations
Provided



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