

# FRANCHISE HYPERMARKET **INVENTORY COUNTS**

Case Study: Retail Store Inventory – Hypermarket Chain

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A French cooperative society and hypermarket chain, headquartered in lvrysur-Seine, required the support of RGIS. The hypermarket chain enables semiindependent stores to operate under the main brand. There are 721 main stores, along with 690 smaller stores in France, with 83 stores outside of France. The hypermarket stores are also present in Poland, Portugal, Spain, Réunion, Andorra, Slovenia and Wallis and Futuna.



#### **REQUIREMENT**

The hypermarket chain needed a solution to count all stock in-store without having to use internal staff, so required RGIS to provide the following:

- Contact each franchise hypermarket independently
- Reduce cost and times internal inventories were taking
- Accurately count all stock in each store, twice a year
- To be able to access live reporting



## **SOLUTION**

The hypermarket chain partnered with RGIS to complete the stock count project, and RGIS provided the following:

- Scheduled teams of 40 experienced RGIS auditors with one supervisor, for six hours per store
- Accuracy checks completed on 10% of all stock counted
- · High cost items including electronics were counted individually
- Reporting completed by department



### **RESULTS**

The hypermarket chain found by outsourcing the stock count project to RGIS, the following results were achieved:

- An average of 350,000 items were counted per store
- · RGIS did not require any support from internal staff
- · All counts were completed with NGEN, a software that enables RGIS to check in detail EANs, quantities and count location in order to have a live and easy access to all data during the counts

By partnering with RGIS, the hypermarket chain found that they could access live data during the counts including EANs, quantities and count location



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**Stock Count** 



**Information Gathering** 



**Accurate Data** 



**Live Reporting** 



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