



# COMBINED INTERNAL AND EXTERNAL THIRD PARTY LOGISTICS WAREHOUSE COUNT

**Case Study:** Logistic Centres – Fashion Retailer

A specialty fashion retailer group needed a solution to **count stock within a third party logistics warehouse** as stock level accuracy had dropped

# COMBINED INTERNAL AND EXTERNAL THIRD PARTY LOGISTICS WAREHOUSE COUNT

## Case Study: Logistic Centres – Fashion Retailer

One of the largest specialty fashion retailer group in Australia, with 1,100 stores nationally, required the support of RGIS. The fashion retailer consists of multiple brands.

### REQUIREMENT

The fashion retailer needed a solution to **count stock within a third party logistics warehouse (3PL) as stock level accuracy had been identified as dropping.**

The fashion retailer required RGIS to provide the following:

- To complete a **full stocktake** within the 3PL warehouse to update stock on hand levels
- **Work with the 3PL staff** to ensure accuracy
- **All stock to be counted even at high levels** within the 3PL warehouse

### SOLUTION

The fashion retailer partnered with RGIS to complete the **3PL stock on hand accuracy project**, and RGIS provided the following:

- RGIS agreed to use a hybrid model of **RGIS staff and 3PL staff to count stock**
- The stocktake was **completed over an eight day period** with RGIS supplying a total of **232 experienced auditors** over the duration of the project
- An additional **80 handhelds were provided** each day for 3PL staff to utilise who were trained on their use by RGIS Supervisors
- As a lot of stock was stored at height on mixed pallets, **all stock had to be brought down to ground level** to be opened and scanned

### RESULTS

The fashion retailer found by outsourcing the **3PL stock on hand accuracy project** to RGIS the following results were achieved:

- Scanned a total of:
  - **2,069,176 units**
  - **527,408 SKUs**
  - **60,008 bin locations**
- The customer was able to **update all stock on hand levels** in readiness for the new year
- The 3PL provider now had a base to continue to perform **cyclical counts on an ongoing basis** with an aim to keep stock on hand levels updated accurately



By partnering with RGIS, the fashion retailer were able to **update all stock on hand levels in readiness for the new year**



The 3PL provider now has a base to continue to perform **cyclical counts on an ongoing basis** with an aim to keep stock on hand levels updated

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Warehouse Audit



Collaborative Approach



Training Provided



Accurate Data



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