



DIY STORE WAREHOUSE PICKING AREA STOCK COUNT

Case Study: Warehouse Count – DIY Store Chain

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An international DIY retail store chain that serves over 28 million customers with 138,000 products, required the support of RGIS. To date it has 51 retail stores distributed throughout Italy, with approximately 8,500 employees and a turnover of over 1.5 billion euros.

REQUIREMENT

The DIY store chain needed a solution to **count the picking area of the main Italian warehouse**. Having worked together previously for store counts, they approached RGIS to provide the following:

- Warehouse picking area to be counted and **completed within two weeks**
- Count to be made using the **customer's own equipment**
- **All picking areas** in the 11 buildings in the warehouse to be counted

SOLUTION

The DIY store chain partnered with RGIS to complete the **warehouse picking area stock count project**, and RGIS provided the following:

- Scheduled an **RGIS Area Manager** with a team of **nine experienced RGIS auditors**, the same team for the whole count duration
- RGIS teams were **trained on the customer's scanning equipment**
- The customer was able to use the internal employees to focus on warehouse rotation, so as not to make inventory operations difficult to complete, **freezing movement of stock one building per day** to allow RGIS to complete the counts
- Teams counted all picking areas in **11 warehouse buildings**

RESULTS

The DIY store chain found by outsourcing the **warehouse picking area stock count project** to RGIS, the following results were achieved:

- All picking areas in the **11 buildings in the warehouse were accurately counted**, consisting of **12,000 pallet locations**
- **Stock on hand data was updated instantly** as RGIS teams used the customer's own scanning equipment
- As RGIS was completing the stock count, this allowed the customer to **complete discrepancy checks on a daily basis** due to the live data from using the customer's devices, so that saved a huge amount of time



By partnering with RGIS, the DIY store chain had all picking areas in the warehouse **accurately counted using their own equipment**, allowing **stock on hand data to be instantly available**



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Warehouse Audit



Customer's Equipment



Information Gathering



Updated Data



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