



# LOGISTICS CENTRE'S CUSTOMER FULL STOCK COUNT

**Case Study:** Warehouse Inventory – Logistics Company

A logistics company needed support from RGIS to perform a **full inventory of a customer's stock** to update total stock levels

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## Case Study: Warehouse Inventory – Logistics Company

A logistics company required the support of RGIS. The company serve the different fields of logistics and have a nationwide network of offices and divisions, employing around 800 people in total. The company provide logistics solutions across the whole country, with 16 regional centres, offering services such as transportation, freight forwarding, warehousing or even management of customs administration, or production and value-added logistics activities.

### REQUIREMENT

The logistics company was asked by one of their customers, an IT hardware company, to **perform a full inventory of stock** for them, so the logistics company approached RGIS to provide the following:

- To **complete a full stocktake** of the IT hardware company's stock within the warehouse
- Count to be completed **out of business hours**

### SOLUTION

The logistics company partnered with RGIS to complete the **IT hardware stock count project**, and RGIS provided the following:

- Scheduled a team of **32 experienced RGIS auditors**, with four Team Leaders and a Supervisor
- Count took place on a Friday evening, when **no picking or deliveries were taking place**

### RESULTS

The logistics company found by outsourcing the **IT hardware stock count project** to RGIS, the following results were achieved:

- A total of **500 pallets and 450 shelves were accurately counted**
- RGIS discovered **huge variances of stock**, and performed a control count to clarify data
- The IT hardware company was **happy that RGIS discovered the large variances of stock**, and decided to use a different supplier for warehouse picking in the future
- The logistics company were able to look into the issues at the warehouse, and make the necessary changes required to improve their service



By partnering with RGIS, the logistics company were able to make necessary changes to **improve warehouse services for their customers**, and the IT hardware company were able to **gain valuable accurate insight** into their stock



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Warehouse Count



Out of Business Hours



Information Gathering



Identified Stock Variances



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